



General Terms and Conditions of Sale

Doritec Pty Ltd t/as Eureka Gas
ABN 58 117 454 001
15 Norton Drive, Melton, Victoria, Australia 3337
PO Box 682 Melton, Victoria, Australia 3337
Phone: 1300 730 530 or 03 9743 7998
Fax: 03 9746 6381
Email: sales@eurekagas.com.au

Prices quoted are in Australian Dollars and exclude GST. Goods ordered will be subject to payment of GST.
Prices will be those prevailing at the time of delivery.
These terms and conditions supersede all other versions published by Eureka Gas

Payment

Unless otherwise agreed in writing, payment is required at the time of order:

- We accept MasterCard and Visa or EFT to our bank account: Commonwealth Bank account 10299073 BSB 063 142

Ordering

We accept orders by phone, email, or postal mail. Please see www.eurekagas.com.au for details

Prices

Prices are subject to change without notice. Orders are accepted on the basis that the price will be that prevailing at the time of delivery.

Ownership & Retention of title

Goods are the property of Eureka Gas until paid for in full by the purchaser.

Freight, Risk, and Damage

Goods are sold ex store; where freight is requested by the purchaser it will be at the purchasers cost and risk. The purchaser is responsible for all loss or damage occurring for whatever reason from the time of dispatch of the goods from Eureka Gas. All insurance in respect of the goods shall be the responsibility of the purchaser and we recommend that the purchaser arranges insurance independently or through their carrier.

Credit Claims and Returns

You have rights under Australian Consumer Law which we will observe. We disclaim any liability beyond the statutory rights you have. See www.accc.gov.au/consumers/consumer-rights-guarantees/repair-replace-refund

In the event that delivered goods are not as ordered you must advise us within 72 hours of receiving the goods. We will arrange the return and replacement of the goods. Failure to inform us within 72 hours constitutes your acceptance of the goods. Should you wish to return goods that have been supplied as ordered, you must return them at your own expense. A 25% re-stocking fee will apply.

To obtain a cash refund you must have a valid receipt. Without one we may refuse your refund or we may issue a store credit.